



## **TERMS AND CONDITIONS OF TRADE**

### **TERMS OF TRADE**

- 1) Impressions are treated as accurate unless obvious flaws or omissions are visible.
- 2) New impressions will be requested if margins/borders or other essential information is missing.
- 3) If, when requested, no new impressions are provided, we reserve the right to charge a full invoice if any remake is required.
- 4) Remakes to new impressions will normally be charged at 50% of the full charge.
- 5) We recommend that bite registration for prosthetics should be taken with bite blocks made on the definite impression. Reset of teeth may be charged when bite blocks used are made on primary impressions.

### **Delivery**

- 1) All work is delivered non-sterile.
- 2) Delivery methods will be by post, courier or carrier.
- 3) Premium delivery services may be charged when time allowed is less than requested.

### **Working Times**

Implant	8 Working days when parts are required
Crown and Bridge	6 working days minimum unless booked for express service.
Prosthetics	3 working days for special trays and bites. 4 working days for try in and finish 9 working days for chrome try in.

### **TERMS OF PAYMENT**

- 1) Unless otherwise arranged, payment should be received no more than 30 days after statement date.
- 2) We will require an interim / part payment to keep your account within agreed credit limits unless a temporary increase is agreed.
- 3) We reserve the right to withhold further deliveries of cases if payment is not received within 60 days of the statement date.
- 3) We reserve the right to charge interest on accounts, overdue by 90 days or more at the rate of 4 % per month.

### **Credit Limit**

Single operator surgeries will automatically receive a credit limit of £5000, multiple operator surgeries will receive a credit limit of £7500. If you require a higher credit limit we would request that you provide two references from your current suppliers. We may also ask for your permission to request a reference from your bank.

### **Title**

In spite of delivery being made title shall not pass to the customer until the customer has paid all sums due to Kingsbridge Dental Laboratory.

### **Payment**

The preferred method of payment is by BACS or bank transfer.

Account name – Dentick Ltd T/A Kingsbridge Dental Laboratory  
Sort Code – 30-94-72 Account Number - 1177415